



## RETAILER RESPONSIBLE GAMBLING TRAINING PROGRAM

Retailers have provided a key connection between Atlantic Lottery and its players for more than 40 years.

Atlantic Lottery has a Responsible Gambling (RG) training program that supports retailers in understanding and delivering a safe and enjoyable lottery experience.

The goal of this training is to equip retailers with all the tools and information needed to comfortably enforce all Atlantic Lottery's RG policies. We strongly recommend that your staff members complete the training as well.

To access the program please follow the steps below:

- Visit <https://rgtraining.alc.ca>
- Click the "Register" tab.
- Enter your **Retailer ID** in the Retailer Number field and then click '**Register**'.
- Click '**OK**' in the grey bar area to validate that this is your correct retailer name and number.
- Enter your information on the profile screen and then click '**Continue**'.
- Click '**Start**' on the homepage and you are ready to get started!

If you wish to return to the program later, just enter your chosen username and password on the "Sign in" tab of the homepage.

Retailers must successfully answer all questions throughout the program to pass.

**PLEASE NOTE: YOU CAN ACCESS THE TRAINING VIA COMPUTER, SMART PHONE OR TABLET.**